

CASE STUDY

Audix Insights™ Provides WCA Waste Corporation CIO with Actionable Acumen.



CHALLENGE

WCA Waste Corporation's CIO has been in the IT business for over two decades. While he has used several tools in the past to manage his assets, most of the tools available today focus on the technology perspective and do not help CIOs to drive the asset management conversation with their C-Suite peers. He had not found anything that could help WCA at the executive level and needed something that gave clear and actionable data useful to both technologists and management.

SOLUTION

Audix Insights™ was installed on the WCA network and management was instantly provided with actionable data related to asset management, server capacity planning, and IT compliance.

RESULTS

Asset Management - Audix not only presents the number of devices connected to the network but enhances that information with data about asset quality, warranty support, and recommendations for a path forward. Audix presents asset information and possible replacement costs in a way that anybody outside IT can read it and understand. CFOs can immediately see the financial impact of aging equipment; thus, making the following year budget conversations easier to manage.

Server Capacity Planning - Audix presents a smart color-coded Server Capacity Trending Dashboard that clearly identifies risks before they become problems. Reviewing capacity trends allows IT teams to take action, optimize server farms, and simultaneously helps CIO's make decisions on timing of any needed purchases to get the best possible value.

IT Compliance - Audix is an important tool when it comes to IT Compliance. The Last Windows Update Dashboard allows IT teams to visualize server compliance and helps maintain a controlled schedule of patches and updates. Additionally, Audix provides key data to maintain licensing compliance and keeps an accurate count of key software packages. From Microsoft to third party products, Audix simplifies the licensing true-up process and makes it effortless.

WCA now has data that is useful not only to their team members, but everyone else at WCA. Instead of just managing their assets, they have actionable data that drives the strategy of their IT organization.

BENEFITS

- Automated process to rapidly gather IT asset intelligence
- Data converted into actionable intelligence
- Live dashboard metrics for executives and other decision makers

"What I like the most about Audix is that it is designed to help manage IT from two different perspectives, the technical and business sides of IT. My team and I have access to the same information, we use it in different ways, and the result is the same: a more agile, reliable and forward-looking IT." - Antonio Marin, Vice President of IT for WCA Waste Corporation



CLIENT:

WCA Waste Corporation

LOCATION:

Houston, Texas

AUDIX INSIGHTS™

